## Vale of Neath Practice (W98046)



6,599

**↑** 781 (5,818)

Total number of calls to surgery:



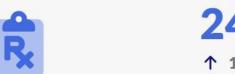
4,250

**155** (4,095)

Number of calls answered within two minutes:



155 (284)



24,658

**1,076** (23,582)

Items issued via prescription:



**↑** 97 (417)

Referrals Made:



Number of calls abandoned:

Med3s Issued:



√ -30 (472)

Administrative Communications Issued (letters/emails):



Appointments - Seen:

√ -17 (21)

Text Messages Sent and Received:



**↑** 7 (1,467)

Total digital requests submitted to practice:



7,041

**↑** 837 (6,204)

6,868 (97.5%)

**↑** 801 (6,067)



**173** (2.5%)

**1** 36 (137)

Appointments - DNA:

Appointments - Total: